PACS Installation Guide for Citrix

The instructions given on this page will help to walk you through the basic steps for requesting access to the ARA PACS software and installing Synapse through Citrix.

If you should need assistance or additional training, please feel free to call (512) 531-PACS (7227).

Request Username/Password

- 1. Go to <u>www.ausrad.com</u> and click the Referring Physicians tab.
- 2. Click the PACS Login Account request tab.
- 3. Read and fill out the online submission form.
- 4. In 24 hours you will receive notification that your username and password have been created via the email address you provided on the online submission form.

Synapse Installation

- 1. Copy the following address into your internet browser: https://citrix.ausrad.com
- 2. Enter your username and password and click "Log On".

ARA Diagnostic Imaging		
ARA	User name: Password:	Log On



3. Read the Citrix License Agreement then select the check box and click "Download".

ARA	
Download Client Image: By selecting the check box, you confirm that you have read, understand, and accept the <u>Citrix license agreement</u> . Image: Download	Other Options Already installed Try later Log off
Clicking Download will install software on your computer. <u>More information on security</u>	

4. Click "Run" on the File Download Security Warning

File	Download - Security Warni 🔀	
Do you want to run or save this file?		
	Name: CitrixOnlinePluginWeb.exe Type: Application, 11.0MB From: citrix.ausrad.com	
	Run Save Cancel	
۲	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. <u>What's the risk?</u>	



5. Click "Run" to run the software.



6. You have successfully completed the installation.

🕏 Citrix XenApp Web Plugin		
0	Installation completed successfully.	Close

7. Be sure and bookmark or save this site to your desktop for easy return to Synapse.





8. Click on the Synapse icon.

Applications Messages Preferences -	Log Off Reconnect Disconnect
An appropriate plugin is available on your computer.	Search Search
Main Synapse Hint: Click Reconnect to resume any paused published resources.	Select view: Icons 💌 🔞 Refresh

9. Click "Yes" on the Security Alert.





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10. Choose your data source and search for your patient.

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For further assistance with installation or login for ARA Synapse please call our Help Desk at (512) 531-PACS.

